Engagement scores

Full Calendar Year	2013	2014	2015	2016	2018 [1]
Number of surveys sent	N/A	N/A	N/A	N/A	158
Number of responses	112	62	51	45	92
Response rate	N/A	N/A	N/A	N/A	58%

[1] A new survey platform and revised questions was implemented part way through 2017; therefore, a gap in reporting exists.

Breakdown of type of suppliers that completed the Supplier Survey in 2018

Sector	Percentage
Architects	8%
Construction	37%
Engineering Consultancy	12%
Facilities Management/Security	16%
IT/Digital Media	13%
Marketing and Communications	5%
Project Management	4%
Property Consultancy/Agency	4%
Waste Management	1%

Supplier Survey Performance

Key Questions and performance

Code of Conduct	2013	2014	2015	2016	2018
% accept the Hammerson Code of Conduct	99.1%	100%	100%	100%	100%

Corporate Responsibility	2013	2014	2015	2016	2018
% have a CR Policy	87%	87%	89%	91%	88%
% make CR targets publicly available	45%	55%	52%	37%	44%

Environment	2013	2014	2015	2016	2018
% have an environmental policy	96%	98%	96%	96%	91%
% want to reduce waste	96%	95%	95%	100%	100%

External Relations	2013	2014	2015	2016	2018
% have a Responsible Procurement Policy (for corporate purchasing)	67%	59%	63%	60%	58%
% have their own Supplier Code of conduct	66%	39%	55%	51%	52%
% of our suppliers map supply chain risk	29%	22%	28%	29%	18%

People	2013	2014	2015	2016	2018
% have a diversity policy	99%	98%	98%	100%	95%
% provide CR training	83%	84%	84%	86%	83%
% have a volunteering policy	38%	31%	33%	24%	38%

Targets

Our target for the Supplier Survey is to maintain 100% acceptance of the Hammerson Code of Conduct. Each year, we seek to maintain or improve the percentage score for each question and improve the response rate.